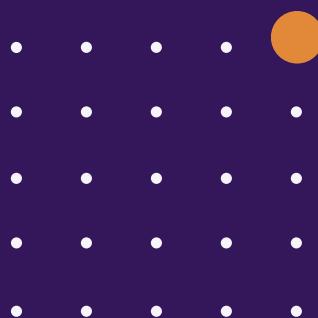


DC2Vue SaH PROJECT

**Enabling Australia's
Transition to the
Support at Home Program**

November 1st 2025



PROJECT OVERVIEW

At Data Capture Experts, we are deeply committed to supporting the aged-care sector through one of its most significant transitions in recent decades. With the arrival of the **Aged Care Act 2024** and the launch of the **Support at Home (SaH) Program on 1 November 2025**, providers of in-home care services are facing a complex convergence of regulatory, operational, and technological challenges.

Data Capture Experts recognises the challenges that aged-care providers face, including:

- Adapting and strengthening quality standards and provider registration categories.
- Re-engineering service delivery to align with the new three-category budget model (clinical care, independence, and everyday living).
- Implementing enhanced transparency and consumer-rights reporting requirements.
- Integrating new digital, data, and care-management systems under greater regulatory scrutiny.

We are committed to supporting the industry in navigating this transition successfully to ensure continuity of high-quality care, sustainability of business models, and efficiency in managing administrative workflows. That is why, seven months ago, we launched the **DC2Vue SaH Assistance Project**.

PROJECT PURPOSE & VISION

To collaborate with the aged care sector to co-design and deliver a **future-proof, clinically aligned, end-to-end SaH management platform** that reduces administrative burden, ensures compliance, improves care quality, and enables providers to operate sustainably under the new model.

DC2VUE PROJECT TEAM



Leanne Anderson | Chief Clinical Information Officer at DCE

Leanne Anderson brings over 24 years of experience in healthcare, combining deep clinical knowledge with digital health leadership in the public hospital system. At Bendigo Health, she served as Director of Clinical Transformation, leading the hospital-wide rollout of the Electronic Patient Record (EPR) system and redevelopment of the Electronic Medications Management Module. Leanne ensures digital health projects are clinically aligned and grounded in frontline care needs.



Sarah Pitts | Manager of Product Quality and Compliance

Sarah spent the first 15 years of her career working in the public health sector across community, aged care and acute settings in Allied Health. She worked on various quality improvement projects which included the implementation of new models of care, participation in clinical re-design for a new hospital build, and providing excellent coaching to the hospital leadership team.



Vinod Longani | ICT Business Analyst / Project Coordinator / Testing, Training and Support Manager

Vinod is an adaptable computer science graduate with experience in support operations and client service. He excels at supervising teams, learning new systems quickly, and resolving issues efficiently. With a strong focus on customer support and data visualisation, he effectively presents insights to both technical and non-technical stakeholders.



Ramu Navarethinarajah | Delivery Lead at DCE

Ramu serves as the product owner for Home Care Packages and Support at Home, leading the end-to-end delivery of Home Care Packages across four organizations. He has successfully driven the transformation of these services to the Support at Home model, ensuring seamless implementation and improved outcomes for clients.

PROJECT SCOPE

- Map end-to-end SaH workflows with real clinical teams.
- Design clinical modules (medications, observations, RPM-supported areas).
- Develop budget, pricing, and service-category logic aligned to SaH.
- Create modules for documentation, reporting, billing, budgeting, and forecasting.
- Incorporate role-based access, compliance workflows, and alerts.
- Ensure integration with existing data sources and provider systems.

Result

The partnership between industry and Data Capture Experts resulted in the launch of the DC2Vue Support at Home Module, an easy-to-use, cost-effective platform that unifies workflows to manage the complexity of the SaH program.

EXPERIENCE THE DC2VUE DIFFERENCE

We are offering all aged-care member organisations, providers, and advisors the following services:

- Speaking opportunities in a series of national webinars designed to inform and unite the industry in navigating the SaH transition.
- Complimentary 30-minute consultations with a digital health professional to assess and advise aged-care providers on improving organisational processes.
- The opportunity for industry leaders to join our working group to further enhance the industry's digital health capabilities.
- Bespoke resources and support to help the industry achieve its goals.

To register your interest for one of these services [click here](#) or [book a meeting](#) with our project lead.



Craig Szucs
Head of Sales
0409 662 474

[Book a Discovery Call](#)

 Level 6, 1 Queens Rd, Melbourne VIC 3004

 (03) 9863 7644

 www.dc2vue.com.au

