



Keeping Tasmanians Out of Hospital with DC2Vue

Challenge

- Hybrid paper-electronic systems created inefficiencies and slowed down workflows.
- Limited access to real-time data meant staff couldn't easily coordinate schedules, resources, or patient information.
- Difficulty in securely sharing patient information with GPs and external providers.
- Major need for compliance and security reassurance due to strict healthcare standards and national infrastructure requirements.

Solution

Salveo Healthcare partnered with Data Capture Experts to configure a tailored version of DC2Vue's digital health platform. The platform features:

- **Unified Client Records & Scheduling** – All patient records, appointments, and care plans accessible in one secure place.
- **Resource Management Tools** – Live allocation of staff, cars, and office space, improving team coordination and efficiency.
- **Integration with HealthDirect & National Infrastructure** – Secure digital transmission of referrals, discharge summaries, and patient information directly to GPs.
- **Cloud-Based Access** – A single platform accessible anytime, anywhere, replacing the paper/electronic hybrid with a fully digital solution.
- **Security & Compliance Assurance** – Certified to international standards, reassuring IT teams and meeting regulatory requirements.

Result

- Transition from paper/electronic hybrid to a fully cloud-based system within 12 months.
- Strong staff engagement and adoption, with minimal resistance during implementation.
- Improved productivity and streamlined workflows, allowing clinicians to spend more time with clients instead of paperwork.
- Real-time visibility for all team members, enabling seamless collaboration.
- Significant positive impact on team culture and confidence in digital health delivery.

"The transition to DC2Vue was a joy. It improved so much of our productivity."

James Harrison, Chief Clinical Officer & Executive Director at Salveo Healthcare

