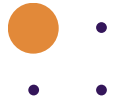**DC2Vue**®
BY DATA CAPTURE EXPERTS

avive

Two Mental Health Hospitals. One Vision.
A Successful Digital Shift

Challenge

Avive Health launched two state-of-the-art mental health hospitals in Brisbane and the Mornington Peninsula within the same week — a bold move that required a future-ready care model. These were the major challenges they faced:

- Paper-based workflows that slowed down intake, documentation, and clinical decision-making.
- Fragmented systems that created inefficiencies and data silos.
- Lack of real-time coordination across doctors, nurses, allied health, admin, and intake teams.
- Limited visibility to ensure compliance and outcome reporting across a highly regulated sector.

Solution

Avive Health partnered with DCE to co-develop a tailored version of DC2Vue's modular EMR. The platform features include:

- **Unified Mental Health EMR & PAS –** A single system bringing together clinical notes, intake, assessments, and operational data.
- **Intake & Triage Management –** Real-time tools to assess, prioritise, and coordinate admissions for safer care transitions.
- **Connected Care Teams –** Role-based access that gives doctors, nurses, allied health, and admin teams real-time visibility from one source.
- **Outcome & Compliance Dashboards –** Real-time reporting that tracks patient outcomes, supports accreditation, and ensures regulatory compliance.
- **Billing & Claims Automation –** Streamlined invoicing, insurance claiming, and statutory reporting to reduce admin load and speed up reimbursements.
- **Cloud Flexibility –** Supports inpatient and outpatient care delivery ensuring continuity across settings.

Result

- Transitioned from paper to a fully digital platform within weeks.
- Staff are spending more time focusing on patients instead of paperwork.
- Enabled safer intake and triage with risk flagging and bed coordination tools.
- Gained real-time, role-based visibility across all teams, improving care coordination.
- Streamlined billing, insurance claiming, and reimbursement processes, improving financial sustainability.
- Simplified compliance, accreditation, and outcome reporting through real-time dashboards.

Watch the full case study

"It was clear from the start that we needed a digital platform that could support our vision."

Sue-ellen Blomfield, Chief Operating Officer at Avive Health